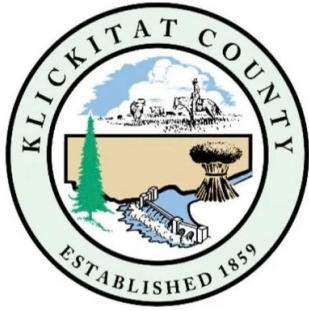




Klickitat County Behavioral Health is Building a Scalable Foundation for the Future with Arize EHR

Klickitat County Behavioral Health, an agency serving 24,000 residents throughout rural Washington, needed technology that helps staff work efficiently, stay organized, and coordinate care across multiple programs. The previous system required manual reporting, created administrative burdens, and made it difficult to regularly track program activity or quickly access operational data.

KCBH chose Cantata's Arize EHR to replace its small-practice EHR with a more robust platform that could better support multiple behavioral health programs, improve operational visibility, and strengthen privacy controls. Since going live, KCBH has seen improvements in organization, documentation, reporting, and day-to-day operations.

Results At a Glance

- Arize **eliminates the need to comb through records** by centralizing information.
- Managers have **immediate visibility** into staff activity, active clients, outstanding documentation, and program participation through **customizable dashboards**.
- Crisis staff **save 30 minutes to one hour for each crisis intake** by reducing manual steps in documentation.
- Reporting is **faster and more flexible**.
- Arize increases security and **safeguards sensitive behavioral health information** by separating access between programs.
- Organized records make it **easier for staff to track records requests** and quickly access appropriate documentation.
- Arize will support KCBH when the agency **expands its services**.

"Tracking, organization, and visibility are big wins for us. We can see how many clients we're serving each month, which programs they're using, and the financial information we need. That's something we didn't get from our old system."

– **Lacey Villamar**, LICSW, CCIS-II, DCR
Manager, Klickitat County Behavioral Health

**Read the full
KCBH success
story here:**

