



Arize Methadone Dispensing

Improving care delivery for individuals with opioid use disorder

Stigma. Limited access. Long lines.

Regulatory hurdles. Multiple systems.

Among Medication-Assisted Treatment (MAT) options, methadone has one of the strongest evidence bases. Yet, it still faces challenges that make it harder for people to access and accept. Methadone clients feel excluded and undervalued, which hurts their trust and retention.

Methadone services are often isolated from the rest of behavioral health services.

Behavioral health providers can't deliver integrated, value-based care when methadone programs run on their own island. When workflows are siloed, stigma continues to be embedded in how clients are treated. That undermines engagement and makes it harder to help them recover.

Arize Methadone Dispensing delivers a fully integrated dispensing and clinical solution.

Arize Methadone Dispensing enhances the quality of care while reducing dispensing time, lowering costs, and creating a better experience for everyone. Clients on methadone can be fully integrated into the same workflows as other behavioral health services—with access to the same care, communication tools, and respect.

Our unified system supports whole-person care.

It's important to have a single, connected platform. As the sector moves toward more integrated and personalized approaches to MAT, working with one vendor who can offer complete solutions helps clinics run more efficiently and deliver person-centered care.

-  **Access clinical, billing, and dispensing workflows in the same system**
-  **Safely and quickly dispense methadone**
-  **Have confidence in compliance and reporting**
-  **Ease tension, long lines, and improve client flow**
-  **Boost real-time visibility and control over holds**

Ask our team for a demo or scan the QR code to learn more.



How Arize Methadone Dispensing Supports Integrated Care

Fast and Safe Dispensing:

Slow, clunky dispensing systems create inefficiencies and increase frustration, for staff and clients alike. Arize Methadone Dispensing delivers a fully integrated dispensing and clinical interface that significantly reduces time per client interaction. Its simplified design minimizes lag and clicks, allowing for an efficient dispensing time, which enables higher daily throughput and a better experience for everyone.

Ease Client Frustration:

Clients lining up outside the doors before they open put a massive strain on front desk workers. At the same time, clients don't always understand where to go next, which leads to long lines. As a result, they're often agitated before they even begin their care. Arize Methadone Dispensing supports a better, smoother flow, allowing clients to instantly see what they need to complete and move through those steps before arriving at the dosing window.

Have Confidence in Compliance:

Many dispensing systems fall short with reporting, which can create problems if the DEA, CARF, or JCAHO shows up for an audit. If the DEA walks in and asks what happened three weeks ago, you should be able to produce it instantly and confidently. Arize Methadone Dispensing delivers one-click, audit-ready reporting that covers the lifecycle of each dose. Reconciliation is part of daily workflows instead of a last-minute scramble.

Nurses Have Control Over Holds:

Nurses often can't see why holds are in place because the reason lives outside the dispensing system. Without access to that context in the moment, this can lead to delays, disruptions, and even lost billable encounters. Arize Methadone Dispensing gives nurses real-time visibility into the hold reason and supports smart override rules, so they're empowered to either resolve the hold or make an informed, documented exception.

Methadone Clients Feel Included:

When methadone services are siloed from the rest of behavioral health care, it harms coordination and weakens client trust and engagement. Arize Methadone Dispensing supports this by integrating these services into a unified system that improves connection, supports whole-person care, and helps clients feel valued and respected.

Measure Success that Matters:

With data stuck in PDFs or spreadsheets, it's hard to track outcomes like how quickly you're stabilizing clients or what percentage are completing their treatment plans. You need dashboards that show real metrics around where you're succeeding and where you need to do better. Arize Methadone Dispensing includes outcome dashboards tailored to methadone and behavioral health treatment, all of which can be exported for grant applications, payers, and executive review.